

Choosing a Dentist

To get the best experience and most cost savings with your dental benefits, it's important that you choose a dentist that is contracted with a Dental Select network or through one of its leased network partners. Let's review the key information you need to be aware of.

Finding a Dentist

ARUP employees use the Dental Select Platinum Network. Outside of Utah, the Platinum Network is supplemented by the nation's leading leased networks, including Principal, DenteMax, Connection Dental Network, and Care PPO Carington. By entering the network listed on your ID card, the appropriate network dentists will be populated in your search results.

- Visit dentalselect.com or download our mobile app
- Click on the "Find a Provider" link
- Choose the "Advanced Search" filter and enter the information from your ID card to narrow your results

Platinum Network



Leased Network Partners

Verifying a Provider's Contracted Status

It is important to verify your dentist's contracted status before your first visit. There is always the possibility of a delay from the time a dentist changes their contracted status to the time we actually receive the information. Dental Select's own provider networks are updated weekly with our leased networks being updated on a monthly basis. To receive the most cost savings and avoid out-of-network charges, ask these simple questions to verify your chosen dentist is contracted with Dental Select and/or one of its leased network partners.

Network Category	Example Question:	Reason:
Dental Select Platinum	Can you verify Dr. Smith is contracted with Dental Select on the Platinum Network?	You'll want to verify your chosen dentist is contracted with Dental Select on our Platinum network.
Leased Networks (applicable outside of UT)	I have insurance through Dental Select. Is Dr. Smith contracted on the Principal Network?	Outside of Utah, our leased network providers may not always recognize the name Dental Select. You can instead confirm their contracted status by referring to the network affiliations listed on the front of your ID card.

DentalSelect

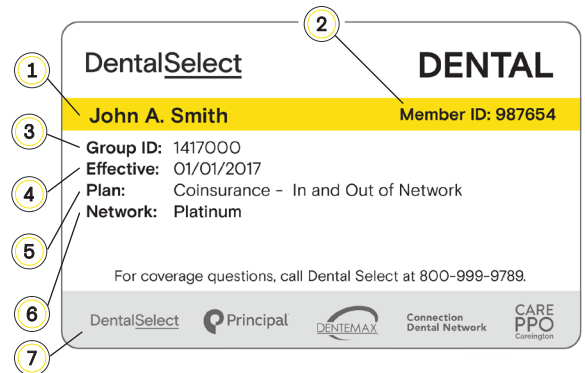
Using Your ID Cards:

First of all, you don't even need your card to get the service you want, but we provide cards to give you and your dentist a quick, convenient way to find your Dental Select membership information. And, your card also highlights the network affiliations for your area, making it simple to verify your dentist's in-network status.

You can use the information on your card to do a few cool things. Let's take a look...

What does it mean?

- 1** **Subscriber's Name** - We only send cards that include the plan subscriber's name, but that doesn't mean another covered family member can't use them. Go ahead, pass them along!
- 2** **Member ID** - This is your Dental Select ID number you will use for all sorts of things, like when you call in, your mobile ID card, and accessing our web portal. You'll also need your SSN for the first online login, but after that, this number is your go-to.
- 3** **Group ID** - We use this number to determine what company you work for or if you're an individual plan member.
- 4** **Effective** - This is the date your plan starts. Claims before this date are not eligible for payment.
- 5** **Plan** - The type of plan is noted here to help your provider know how to manage any required payments. They can also get this information when they contact us to verify your benefit eligibility.
- 6** **Network** - We have more than 360,000 dental access points across the nation, but you only need one. Use the listed information to look up an in-network dentist on our website.
- 7** **Network Affiliates** - These are the network partners available in your area.



Contact us:

Sometimes the DIY approach just isn't enough, and a quick chat can clear it all up. Our Customer Care team will be happy to help get you back on track or answer your plan, benefit, or claims questions.

Dental Select: 800-999-9789

M-F: 7:00am-6:00pm MST

dentalselect.com

